

South Island PCN

Saanich Peninsula and Western Communities

June 2024

Provincial Attachment Strategy

Overview

The Provincial Attachment System (PAS), announced by the BC government and Doctors of BC, is designed to provide a coordinated and seamless approach to connecting patients who do not have a primary care provider with physicians and nurse practitioners who are able to take on new patients. It is another step in the journey to revitalize and strengthen family medicine.

The PAS will:

- Help unattached patients find a family provider.
- Help providers who are building new practices or expanding their panels.
- Measure system progress and identify capacity so that communities can more effectively plan for the future.

PAS will include all longitudinal family physicians regardless of their payment model.

Attachment Support in the South Island PCN

While our PCN team works to incorporate the upcoming system changes and enhancements connected to the PAS, we will continue to support attachment using the existing South Island PCNs internal workflows, processes and tools. During this transition period, the PCN will continue to send invitations and intake forms to unattached patients on behalf of member clinics to ensure a smooth transaction to maintain effective patient care.

Tips for Updating Your Panel List:

- Incorporate adding and removing patients into your daily workflows.
- Review your panel list in PAS regularly, at least quarterly, to keep it up to date and correct any errors.
- Note that your PAS password expires every 90 Days, so a quarterly review helps avoid password issues.
- You will see your submitted panel list within a few days of uploading or updating them via \$0 fee attachment code.
- Patient removals in PAS are effective immediately.

Please reach out to attachment@sidfp.com with any questions, or visit [Doctors of BC](#) or [NNPBC](#).

Primary Care Networks

The South Island has been leading the way in primary care transformation at the community level since early 2020. By being innovative, collaborative, and flexible, clinical resources are integrating in clinics across South Island PCNs while establishing supports for success.

[Learn More!](#)

South Island Attachment

Over the last 3 months, the PCN attachment team has worked with

7 Clinics

in Western Communities and Saanich Peninsula to support new patient attachment.

**We've sent
1000+ patients
to clinics for possible
attachment**

Lunch On Us: Clinic Visits

As part of the PCN Governance Refresh, we are moving forward with a provider-led PCN and determining if a similar model to the Victoria PCN is possible. We want to hear from you on how your clinic is doing, how the PCN can better help support you and your staff, and to build our understanding of the pressure points you face in the hopes of making improvements.

Our goal is to build the network concept among the clinics in our communities and we need your leadership and involvement.

Sia and Robin would like to meet you for 45 mins to have this discussion over lunch or during an existing meeting time if that is easier for you and your clinic colleagues.



You will receive an email from the PCN to schedule our visit. Please reply to this [email](#) to let us know as soon as you can which days and times in June would work best for you and your colleagues (please note that June 6th, 7th, and 28th are not available).

We know that not all providers can be present but do hope to catch as many as available. We will compensate you for your time and will bring you lunch!

Cultural Safety

Over the last 6 months, PCN Cultural Safety Lead, Perry LaFortune has been out visiting clinics, establishing community partnerships with Indigenous Nations and organizations, other PCNs, and creating space for members and staff to learn and build relationships with Elders from the nine First Nations in South Island.

Some of the highlights of this work include:

- "A Dialogue on Culturally Safe Care" - Traditional Healers knowledge share with Primary Care Providers
- "Heal the Healers" - A panel discussion on how Traditional Healers care for themselves
- Elders visit SIDFP Staff at the Division office for a morning of learning and sharing

To learn more about what our Cultural Safety Lead can do to support you or your clinic, please reach out to [Perry](#), he would be happy to visit your clinic and support your cultural safety learning journey.

Clinic Changes?

Is your clinic about to undergo any changes? Retirement? Move? Closure? Please drop us a line at attachment@sidfp.com so we can help support you, your staff and patients through the transition.

Contact Us

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NEW

New Clinical Network and Education Series

Over **30** allied health staff joined our first **Clinical Network and Education Series** on May 15th, 2024. The focus of this education series is on high functioning team-based care, EMR optimization role clarity, and Quality Improvement projects.

We are actively looking for primary care providers to attend as guest speakers, and recommend various topics for discussion.

Please email pcadmin@sidfp.com if you would like to be a guest speaker or have a topic you'd like to see covered in an upcoming session.

PCN Evaluation

The PCN is improving our evaluation data to highlight the true impact of the South Island PCN. How can we do this?

The Evaluation Working Group is launching a daily survey for PCN staff to complete. It will be finalized with the Evaluation Working Group and with input from clinicians, physicians and providers.


Watch for a follow-up email about this important work.

Our aim is to pilot Quality Improvement Projects with PSP and to engage allied health team members to partake in this process.

EMR Skill Building Sessions

The PCN, in partnership with PSP health technology coaches, is co-hosting "EMR Skill Building Sessions" to help allied health members level up their EMR skills and make best use of this invaluable tool.

The first session was held on May 29th for the Oscar EMR.

 **Registration info for upcoming sessions will be sent via pcnadmin@sidfp.com**

Provincial Nurse in Practice Program

If your clinic has made a recent application to the provincial Nurse in Practice Program, and you have received funding approval to hire a Registered Nurse or a Licensed Practical Nurse, please know that your PCN Change Manager can support orientation, onboarding and team-based care integration!

Feel free to contact [Julia](#) or [Merlyn](#) for more information.

